

Integrated Resident Management System



Ideal for Property Developers
& Property Managers

iResidenz 



Digitize your

Property Management Services

Virtual Management Office for Residents

(Owners & Tenants)

Residents can now get things done at their own comfort and convenience without leaving home.



PROPERTY MANAGEMENT CO

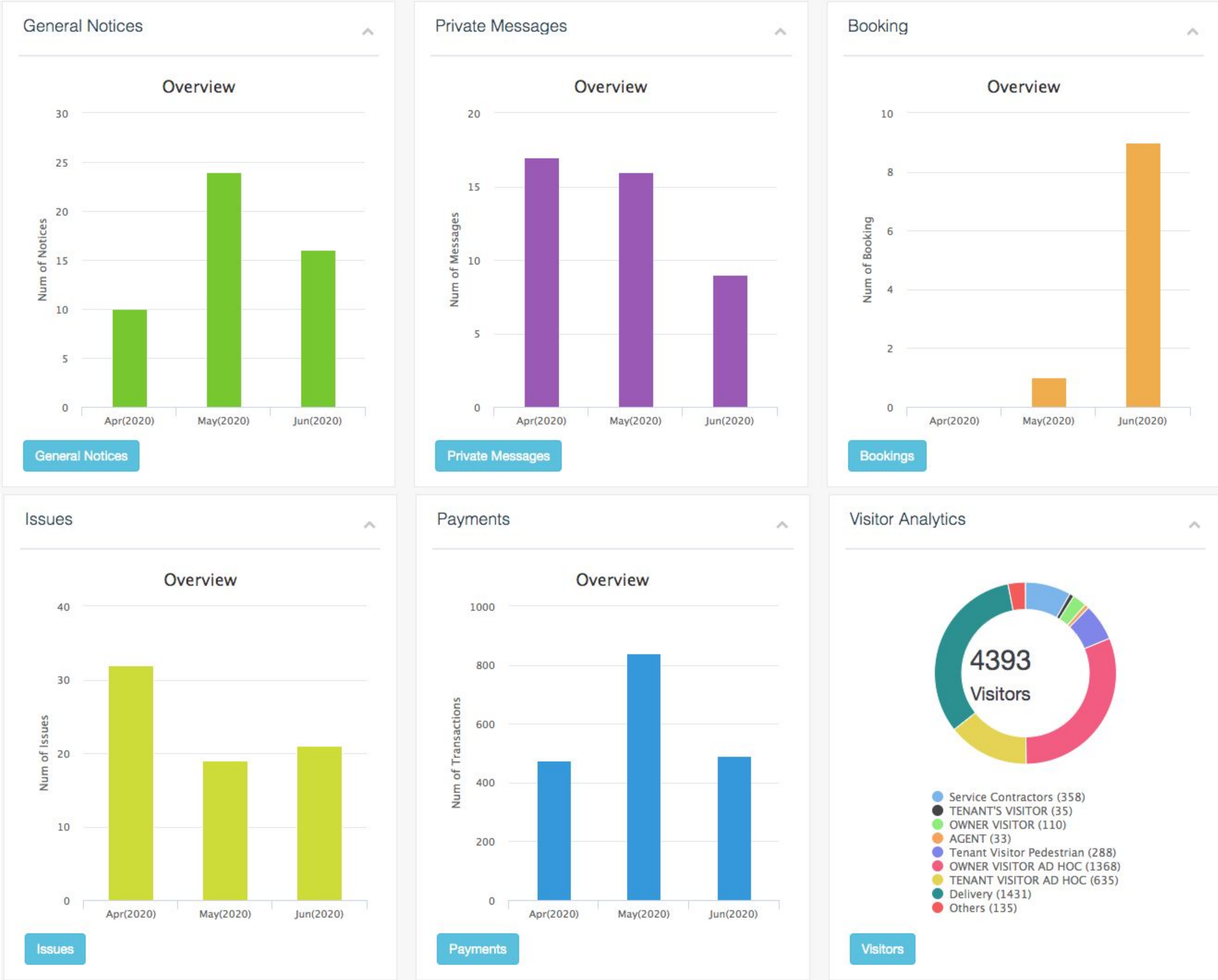
(Management office)

- ✓ A platform that enhances productivity and efficiency of building managers and executives at management office.
- ✓ Allows realtime monitoring and tracking of performance at site for HQ via single dashboard for all active projects
- ✓ Better management of resources
- ✓ Value added service to the committee



Realtime Dashboard

An overview of activities in the last 3 months and also to be able to drill down to the details.



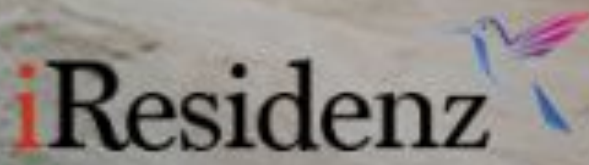
Customized
landing page for
every property
(Web Login)



Login

☒ Remember [Forgot password?](#)
How do I login?

By logging in to iResidenz, you agree to our
[Terms & Conditions](#) and have read our [Privacy Policy](#).





[Home](#) / [General Notices](#)

General Notices

Accident/Incident at Carpark

Please refer to the attachment

Post by Management | Mar 9, 2016 12:32:39 PM |

Attachment [gm_116_accident incide_04-32-39-635099.pdf](#)

Water Supply Distrupction

Please refer to the attachment

Post by Management | Mar 8, 2016 2:32:44 PM |

Attachment [gm_114_Water Distrupti_06-32-44-572427.pdf](#)

Easily send out
Notices to owners
and tenants.

Tech Support

Publish invoices and statements online.

Improve collection of dues via online payment services

Bills & Payments

Statements Online Payment History

Pay Now

How and why should I pay online?

Choose year 2016

Bills for B-1-1 for 2016

Month	Invoice	Water Bill	Statement
Jan			
Feb			
Mar			
Apr			
May			
Jun			
Jul			

A young woman with curly hair is sitting on a couch, smiling and looking at a laptop screen. She is wearing a light green button-down shirt. In the background, there are some white objects on a table and a window with curtains.

Online payment
options for residents
to pay their dues

PayPal[™]



Track and resolve
Issues raised by
residents efficiently.
Reduce calls &
walk-ins to management
office.

Facilities Booking

Check real-time
availability & book



Congratulations !
Function Hall Booked
for 22.10.2014





Dear Melinda,
Gentle reminder to settle
your outstanding dues.
TQ

Your Condo Name
Management Office

Send SMS
notifications



SHARE DOCUMENTS WITH RESIDENTS (Owner/Tenant) BY PROVIDING DIFFERENT ACCESS RIGHTS

(AGM minutes of meeting, Financial reports, Forms, etc)

SUMMARY OF FEATURES FOR RESIDENTS

(Owners & Tenants)

- ✓ Lodge complaints
- ✓ Read Notices
- ✓ Facilities Booking
- ✓ View Invoices
- ✓ Payment online
- ✓ Private Messaging
- ✓ Useful Contacts
- ✓ Document Sharing
- ✓ Register visitors
- ✓ Picture Albums
- ✓ House Rules
- ✓ Renovations
- ✓ Buy & Sell



- 
- A person wearing a dark uniform with a badge on the chest is holding a black mobile device. The badge features a yellow and orange logo. The background is dark and out of focus.
- ✓ Check-in / Check-Out Visitors
 - ✓ Pre-Registration of Visitors
 - ✓ QR Code Check-in
 - ✓ Blacklisting
 - ✓ Real-time visitor reports

ADD-ON (Optional): **Visitor Management System (VMS)**

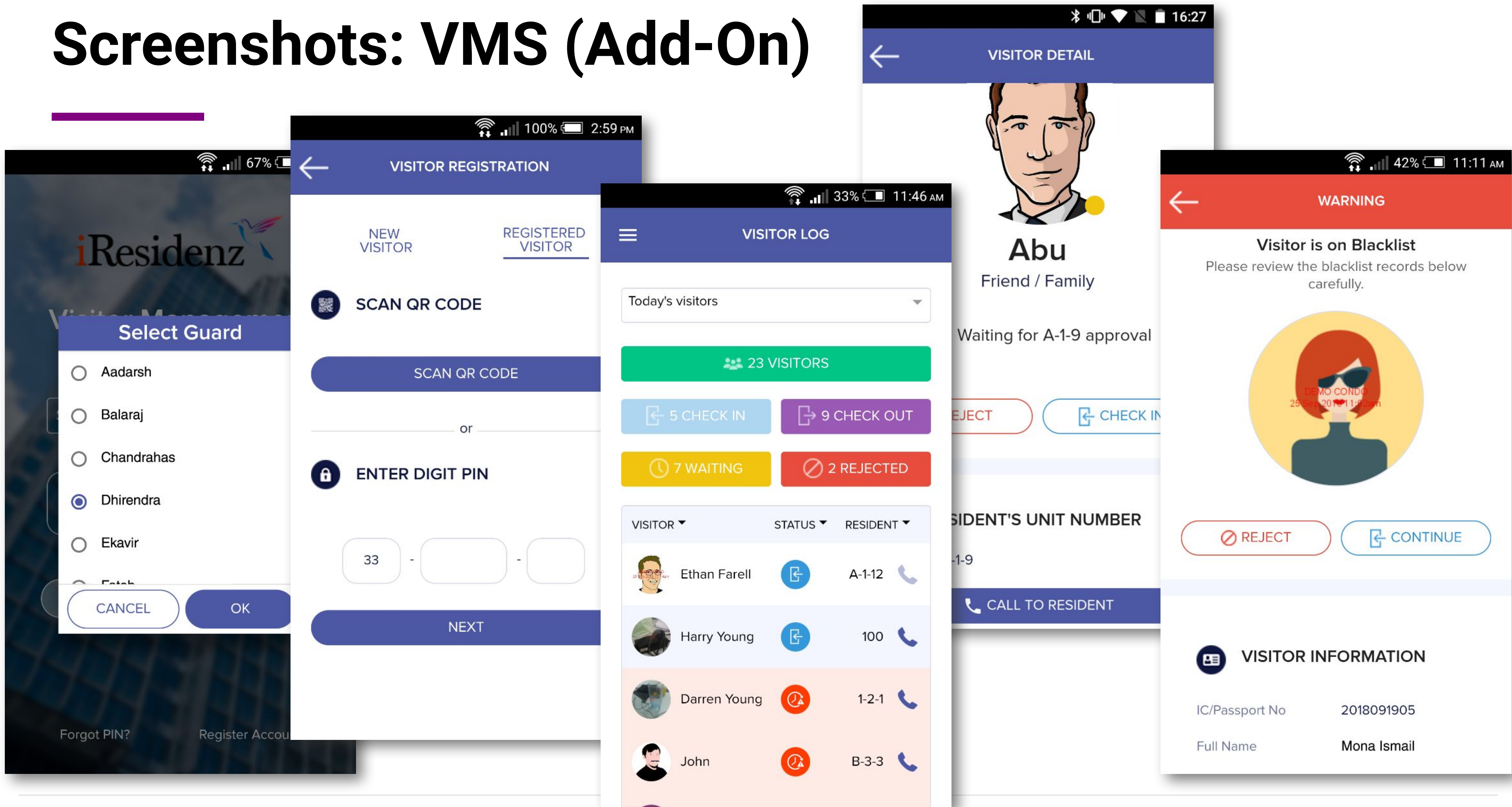
Replace the manual logbook at the guardhouse to enhance security and efficiency

A man and a woman are sitting at a wooden table, looking at their smartphones. The woman is on the left, holding a white smartphone, and the man is on the right, holding a dark smartphone. They are both smiling and looking at the screens. The background is a blurred indoor setting with a bookshelf and a lamp.

iResidenz
key features

Pre-Register your
Visitors to welcome
them with a QR Code
for easy access at the
guard house

Screenshots: VMS (Add-On)

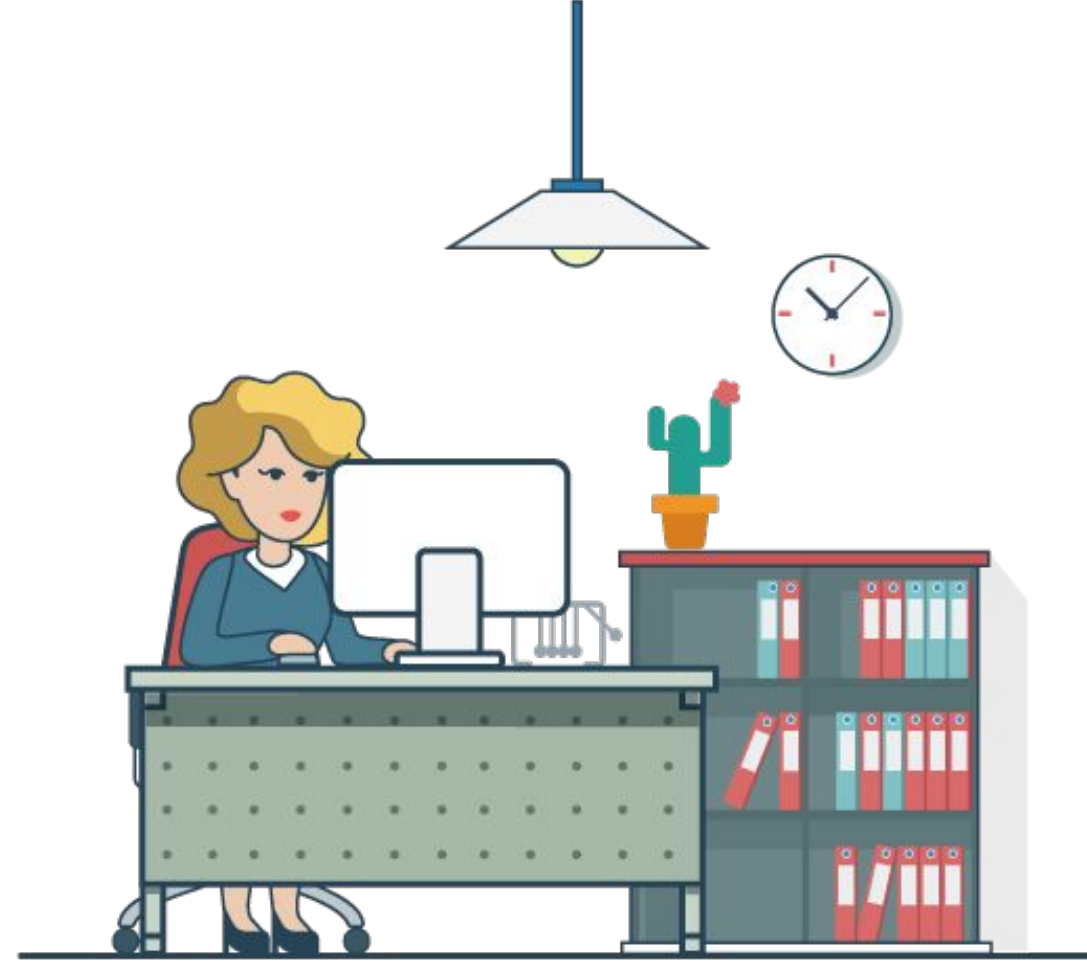




RESIDENT PORTAL

- Lodge complaints
- Read Notices
- Facilities Booking
- View Invoices
- Payment online
- Private Messaging
- Useful Contacts
- Document Sharing
- Register visitors
- Tenant Management

Resident Portal



PROPERTY MANAGEMENT TOOL

for Property Management Co.

- Issue Invoice
- Payment Collection
- Send Payment Reminders
- Post Notices
- Managed Complaints
- SMS gateway integrated
- ...and more

Management office



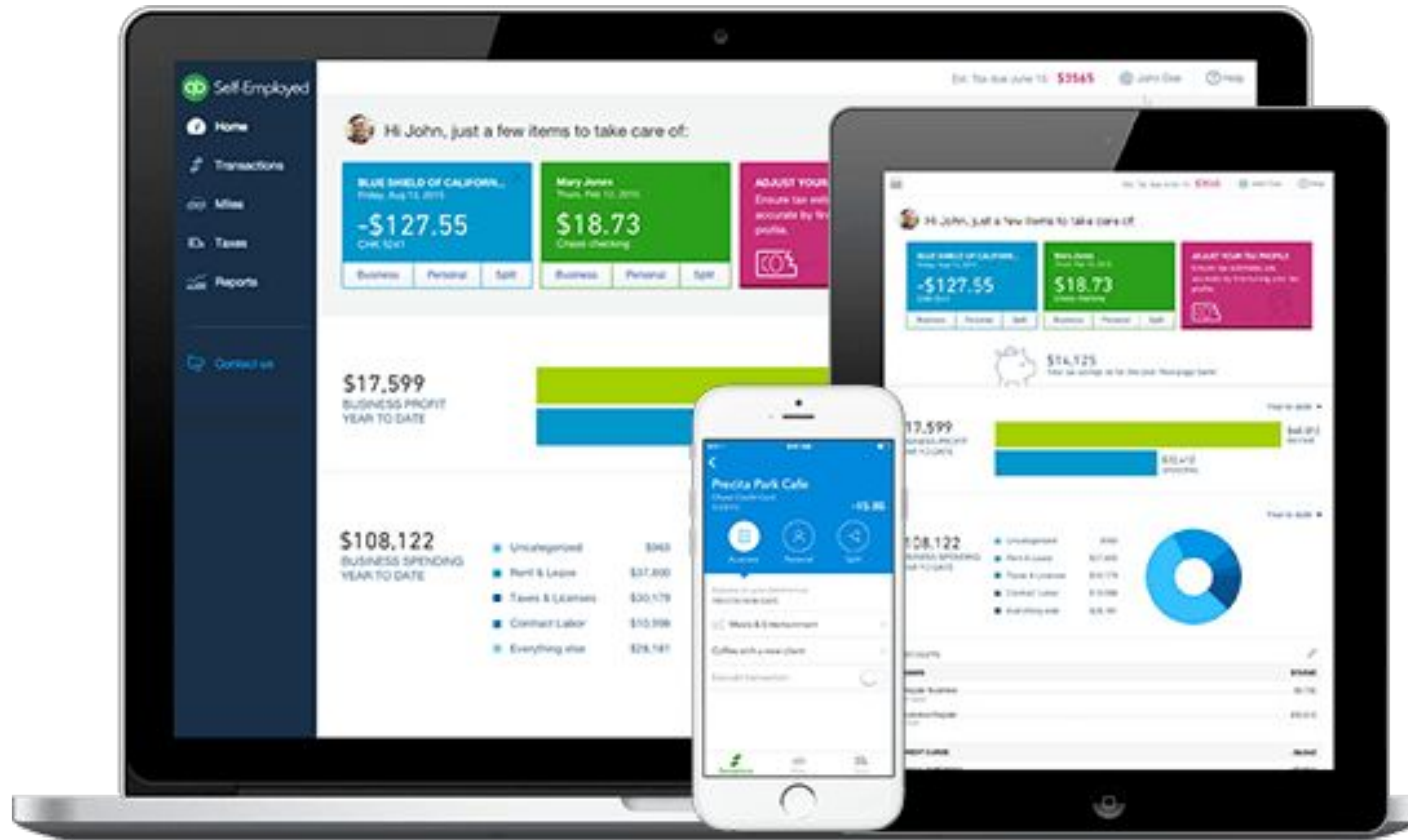
VISITOR MANAGEMENT SYSTEM

for the Guard Hse

- Check-in / Check Out
- Secure Visitor Logs
- Visitor Pre-registration
- Blacklisting
- Real time analytics
- ...and more

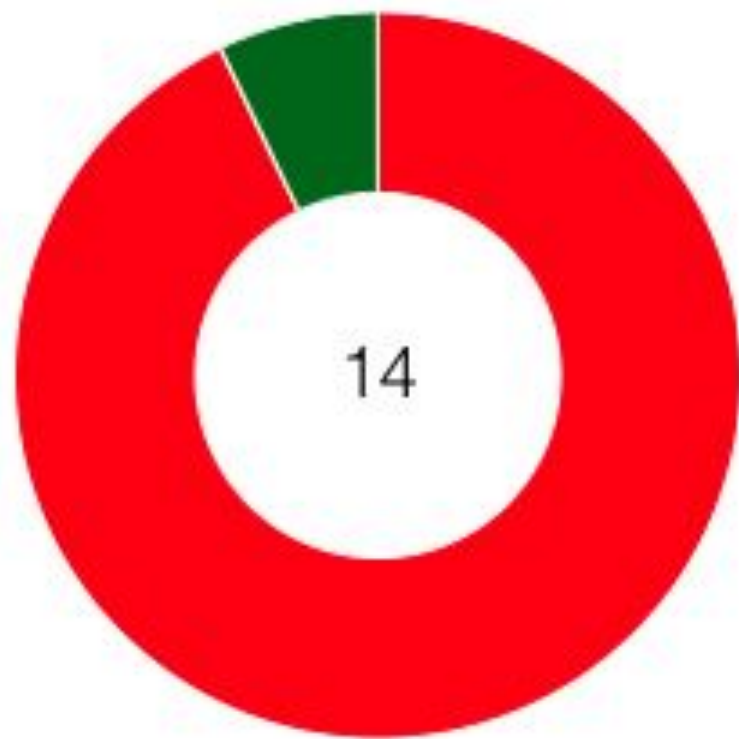
Guard House

Accounting Integration available if required



Tasks In Progress

[View Tasks List](#)



● Late(13)
● Done(1)

Task	Revert Date	Due Date
Service the 2 ACs in the big meeting room in Level 3	(not set)	May 30 12:00am 🚨
Grass needs to be trimmed 2019-03-01	(not set)	Jan 28 12:00am
Grass needs to be trimmed 2019-05-01	(not set)	Jan 28 12:00am 🚨
Grass needs to be trimmed 2019-04-01	(not set)	Jan 28 12:00am 🚨
Swimming pool service	(not set)	Mar 21 12:00am 🚨
Swimming pool service	(not set)	Mar 27 12:00am 🚨
! repair the lift	(not set)	Mar 2 12:00am 🚨
Grass needs to be trimmed 2019-02-01	(not set)	Jan 28 12:00am 🚨
common area aircond	(not set)	Feb 13 12:00am 🚨
! Fix the swimming pool motor	(not set)	Feb 15 12:00am 🔄

Assign tasks
to your contractors
and track progress



**HOW IT BENEFITS
PROPERTY DEVELOPER**
In different stages of the life cycle

AT POINT OF SALE
Value adds to buyers



HOW IT BENEFITS PROPERTY DEVELOPER

In different stages of the life cycle

UNDER CONSTRUCTION

- ✓ Post Announcements and Notices
- ✓ Picture gallery
- ✓ Invoicing and Payment collection (if required)



**HOW IT BENEFITS
PROPERTY DEVELOPER**
In different stages of the life cycle

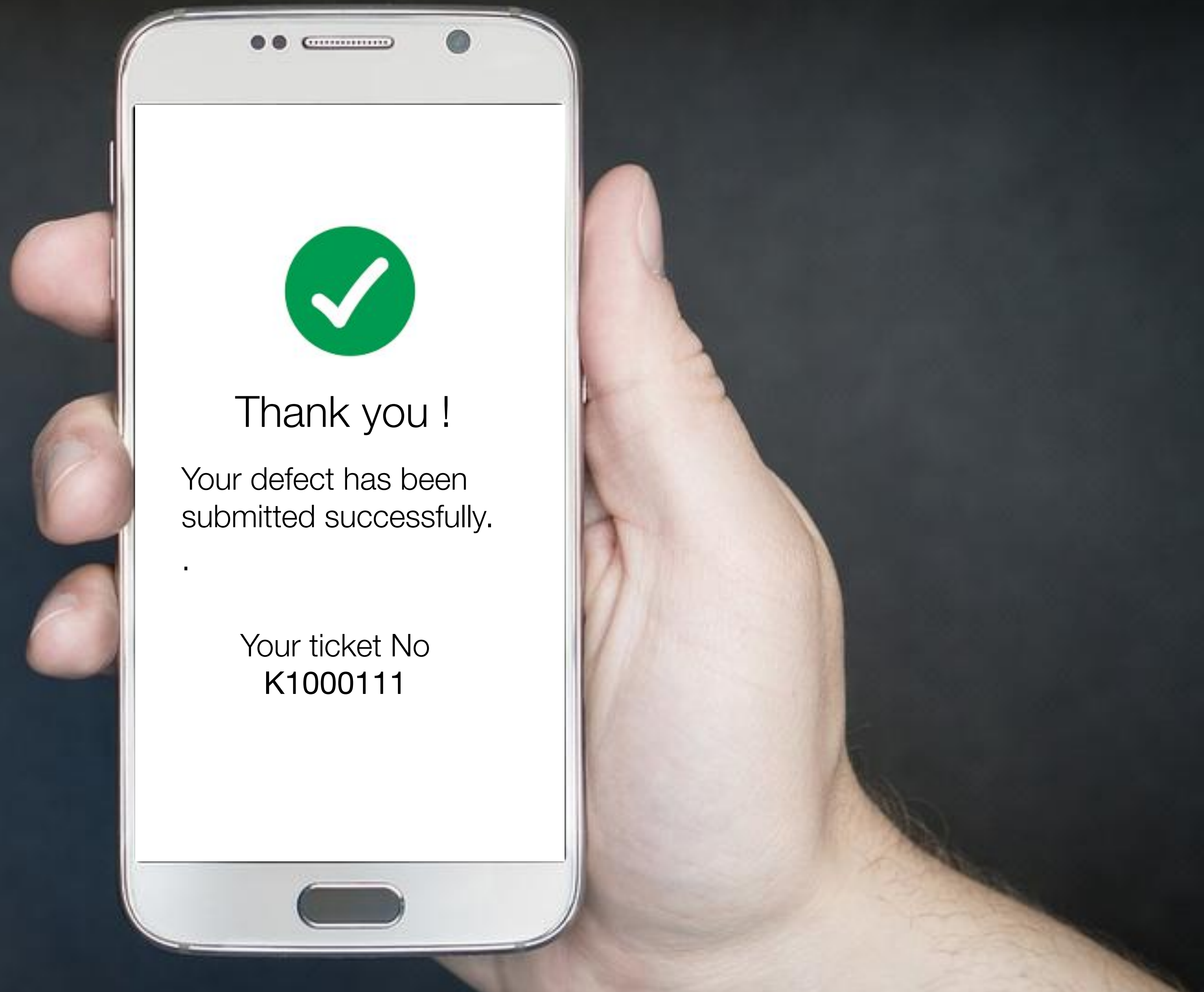
DEVELOPER PERIOD

- ✓ Better manage defects
- ✓ Enhance communication with residents
- ✓ Better manage collection

Key features useful at this stage:

- Realtime analytics / reporting
- Managed services
- Online renovation application
- Documents / forms / layout plans download
- Facilities Bookings
- etc

Highlight Defects
Conveniently and
Track Status



Effectively Manage Defects

Pending 1

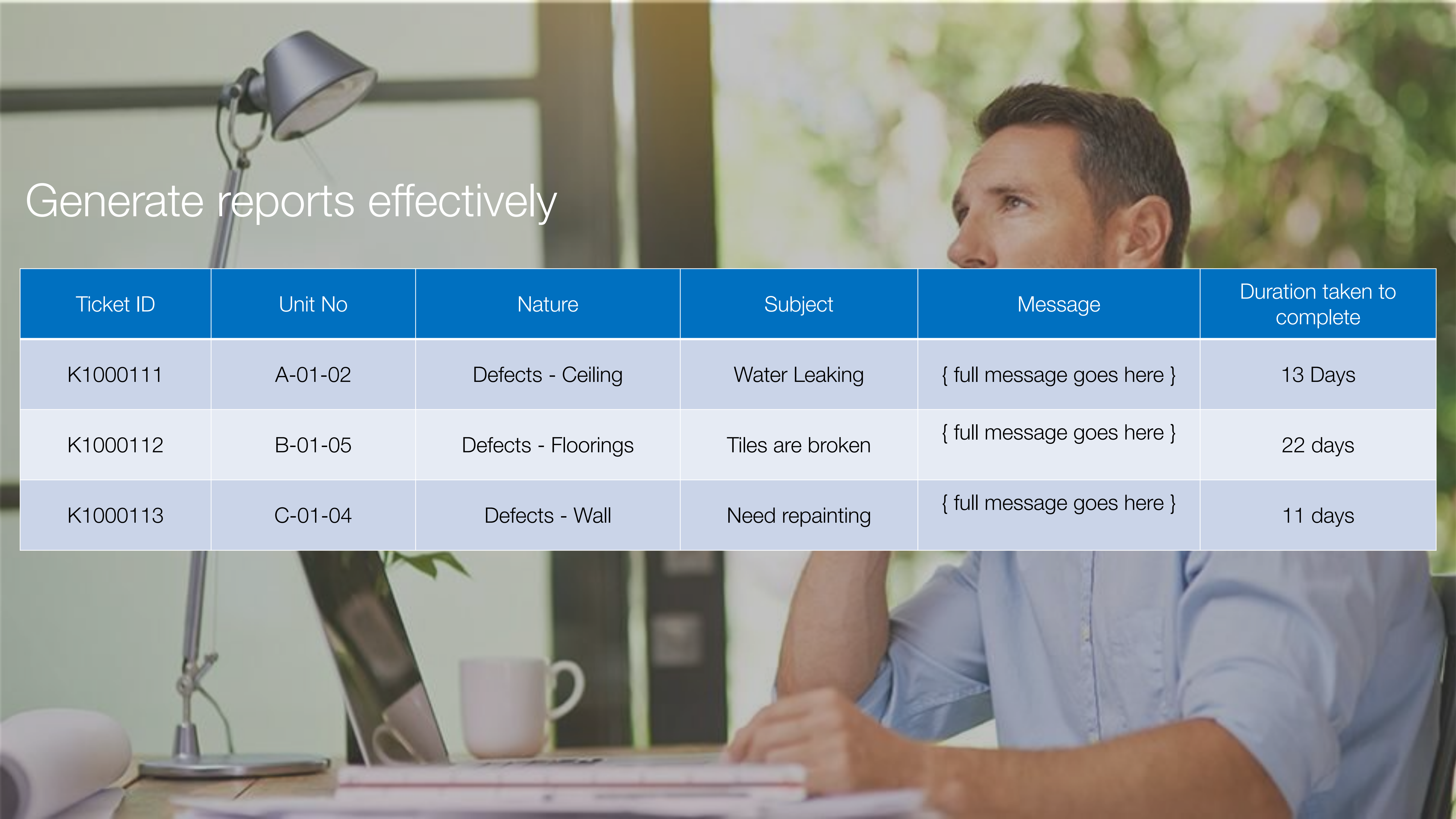
Acknowledged 11

Re-Open 6

Closed

Showing 1-1 of 1 item.

#	Feedback No.	Unit	Nature	Subject	Message	Last Update	Duration	Action
1	KI000111	A-1-2	Defect	Water Leaking	Water is leaking from the Master bedroom bathroom	Opened by Management on Jul 1, 2019 6:07pm	0 days	Acknowledge Issue



Generate reports effectively

Ticket ID	Unit No	Nature	Subject	Message	Duration taken to complete
K1000111	A-01-02	Defects - Ceiling	Water Leaking	{ full message goes here }	13 Days
K1000112	B-01-05	Defects - Floorings	Tiles are broken	{ full message goes here }	22 days
K1000113	C-01-04	Defects - Wall	Need repainting	{ full message goes here }	11 days



HOW IT BENEFITS
PROPERTY DEVELOPER
In different stages of the life cycle

POST DEVELOPER PERIOD

- ✓ A platform that can be handed over to the new Resident Committee to continue managing the property



Pricing
& Plans

Subscription
base

White Label /
Outright
Purchase



To know more about what iResidenz drop us an email
at info@iresidenz.com

or fill in this [form](#)